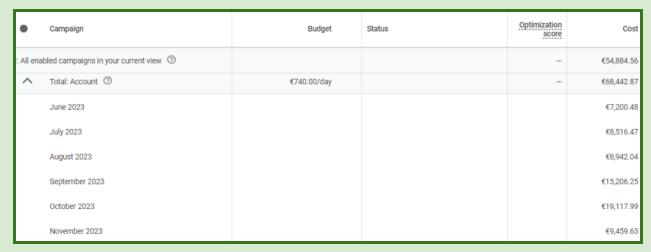
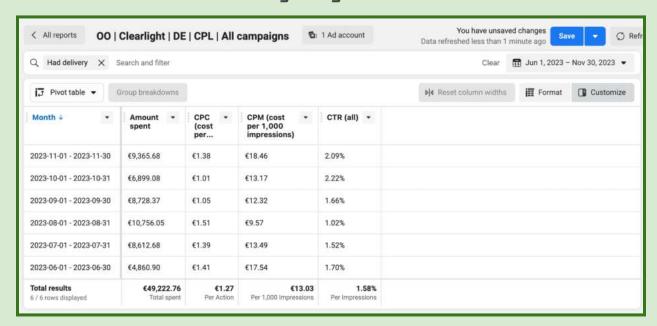
MONSOON

1. Google Ads: Total monthly budgets from 01.06.2023 - 10.11.2023



Picture 1

2. Meta Ads: Total monthly budgets from 01.06.2023 - 10.11.2023



Picture 2

3. SWOT Analysis of Clearlight Saunas from our Market Entry Analysis

Strengths Weaknesses Product specifications, such as therapeutic infrared heating technologies, 360° Production is not local, resulting in a long sales cycle, especially for custom Infrared heat, low emission EMF and ELF, use of non-toxic and eco-certified design adjustments (takes around 3-6 months). The sales team receives requests for bespoke products once or twice per week; Recognition from the health and wellness industry; Stock availability; Product add-ons which allow for different types of wellness therapies; Price sensitivity. The price of the product might be an issue, especially for 4 Lifetime warranty that fits into sustainability (quote: "Clearlight". This is the only middle-class customers. High-end customers are less concerned. sauna you would ever have to buy"): No pricing on the website; 5. Innovation brought to the health space; English product names - people feel embarrassed if they can't pronounce the Low cost of operation (2.5 kWh). The infrared sauna consumes only 20/25% of the name of the product. electricity compared to traditional dry saunas, making it 5 times amore cost-effective: Strong company's values / mission - driven organisation that inspires customers to live a healthier lifestyle; Team with a general interest in health / flexible minds open to change; 9. Producing educational content and co-founders owning the brand or being the personal brand: 10. Market for converting from traditional to infrared cabins. Contracting the number of products (limiting the product range). Opportunities Threats Many people are still unaware of what infrared cabins are; Inflation and rising electricity pricing; The health and wellness industry has boomed after the pandemic; Saturated market / competitors. Interest in alternative treatment methods and health prevention is rising: "Higher awareness and the need to be healthier and happier" / "People are starting to realize that health is their new measure of wealth."; Germans might not feel comfortable going to public saunas anymore due to the pandemic: Inflation and rising electricity prices are discouraging the use of traditional Going to the sauna is not a new trend; however, people perceive the infrared sauna as a weaker version of traditional saunas. © 2023 Monsoon Azency Sp. z o.o. | All Rights Reserv

4. Buyer Persona 1 Hilde

Hilde.

Motivation, Goals and Frustrations

What are Hilde's main **MOTIVATIONS** to buy infrared sauna?

- Maintaining a healthy lifestyle in the retirement. Hilde recently started having pain in her hips and she was diagnosed
 with a light hip degeneration. Her husband has an elevated blood pressure since a few years.
- As a retired physician, she has always been interested in state-of-the-art wellness practices.
- She wants to convince her husband about the benefits of the infrared sauna. They kept visiting the traditional
 saunas in the past quite frequently, but they stopped their routine due to pandemic regulations. Hilde wants to revive
 this wellness practice at home, while Karl needs to evaluate if the investment will add significant value to their
 lifestyle and property.

What are Hilde's main **GOALS**:

- To invest in a solution for herself and her husband, which will help them to tackle some of their health issues.
- To enrich their home environment with a dedicated wellness space, while potentially adding luxury value to their property, a point that particularly resonates with Karl's value-for-money perspective.

What are Hilde's main **FRUSTRATIONS** during research and purchase process of infrared sauna?

- A primary frustration is the lack of transparent pricing information on the manufacturers' websites. This hinders
 Hilde from providing Karl with specific cost estimates necessary for his financial evaluation.
- They both also express concerns about the energy consumption of the infrared sauna.
- Hilde is disappointed with **the limited opportunities to test an infrared sauna** before investing in it, which poses a risk in their purchase decision.

© 2023 Monsoon Agency Sp. z o.o. | All Rights Reserved.

Hilde,

the Wellness-focused Retiree

Age: 63

Gender: Female Location: Düsseldorf

Occupation: Retired physician

Family: Lives with her husband, Karl, a retired engineer. Their two children are adults and live in different cities;

Owned property: Owns a luxury house

with a spacious backyard;

Income: Pension and retirement savings amounting to 10.000 euros per month

(combined with her husband);

Education: Medical degree from

Heinrich Heine University Düsseldorf;

Social Media: she's active on Facebook
for social purposes, uses YouTube and
other podcasts' platforms, browses
Pinterest for wellness ideas;
communicates on WhatsApp;

Interests: Gardening, reading medical journals, volunteering at a local clinic,

and pilates;



Picture 4

5. Buyer Persona 2 Frank

Frank,

Motivation, Goals and Frustrations

What are Frank's main MOTIVATIONS to buy infrared sauna?

- Seeking a solution to manage work-related stress and take care of his health. His intense lifestyle made an impact
 on his live lately and he wants to invest in a solution, which will help him to stay in shape.
- He has a general interest in high-tech health and wellness gadgets, therefore the infrared cabins is something what
 he is willing to test out;
- His aspiration to boost his property's value and comfort, while also establishing a sense of prestige, aligns with owning a high-end amenity like an infrared sauna.

What are Frank's main GOALS:

- . To invest in a product that will directly contribute to improving his health.
- To enhance the appeal, functionality, and prestige of his property through the inclusion of luxurious amenities like an infrared sauna.

What are Frank's main FRUSTRATIONS during research and purchase process of infrared sauna?

- The disappointment in the quality or effectiveness of offerings from initial options such as Klafs or Physiotherm, leading to the need for further research to identify superior alternatives like Clearlight * Saunas.
- · Navigating through a plethora of conflicting information from different brands, causing confusion and uncertainty.
- The struggle to find more in-depth technical specifications of infrared cabins and pricing before making direct contact with sales teams.

© 2023 Monsoon Agency Sp. z o.o. | All Rights Reserved.

Picture 5

Frank,

the Health-Conscious Tech Enthusiast

Age: 52 Gender: Male Location: Munich

Occupation: Senior Manager in a

tech firm

Family: Lives with his partner, no kids; Owned property: Owns a large suburban house with a dedicated

wellness space;

Income: 10000 euros per month;
Education: Master's degree in
Business Informatics from Ludwig
Maximilian University of Munich
Social Media: Active on LinkedIn and
Xing, Communicates on Whatsapp,
uses YouTube for wellness and tech
inspiration, browses Twitter.
Interests: Sport (football, tennis),
innovative technology, keeping up

with health trends, gourmet cooking



Picture 5

6. 3 segments of communication based on our Market Entry Analysis

3 segments of communication

Based on the research findings, the communication should be divided into 3 major segments that address most important aspects for the potential buyer persona of Clearlight Sauna. We will test those 3 types of communication throughout all marketing channels as well as on the graphics. Particular communication ideas for each channel & graphics can be found here.

Health/ wellness benefits:

Copy focusing on all health benefits that infrared cabins can bring to you:

- Detoxication
- Stress relief
- Sleep improvement
- Boosted Immune System
- Reduced Muscle Pain

Emphasizing Quality:

Copy focusing on those aspects & USPs that make Clearlight sauna unique & competitive on the market. Here we would like also to refer to the premium aspect of saunas:

- Highest quality, eco-certified, Canadian wood
- Patented True Wave™ infrared emitters
- Lifelong warranty
- · Luxury in your own home

Addressing uncertainty:

Copy that would address any doubts the potential customer may have in their mind while searching for his/her own sauna. Here we would like to address such aspects as:

- Product price range
- 30-days money back guarantee
- Over 25 years of experience
- Low E-Smog (EMF & ELF)
- Low cost per one use

Picture 6

7. What communication might be appealing to Germans?

What communication might appeal to customers?

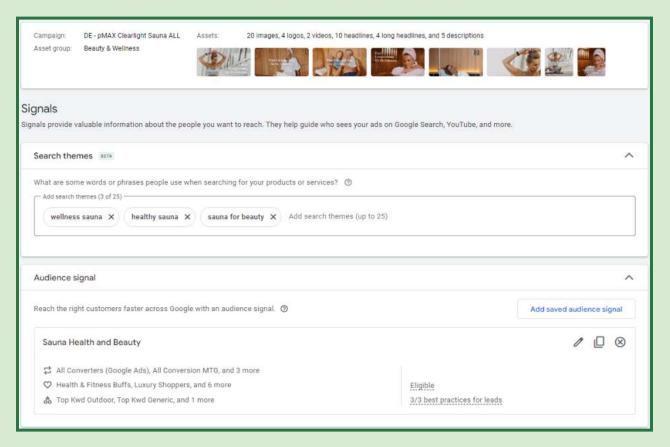
Based on cultural factors, the following recommendations are suggested for the communication strategy:

- Direct and Clear Messaging: Considering Germany's low-context culture, the communication should be explicit, straightforward, and detail-oriented. When discussing the product, the focus should be on highlighting its features, technical aspects, and unique selling points such as the lifetime warranty and the use of non-toxic and eco-certified materials. Transparent pricing can also help alleviate uncertainty for customers, reinforcing the brand's image as premium and sustainable.
- Individualistic Appeal: The messaging should emphasize how Clearlight® can benefit individuals, emphasizing self-care, health improvement, personal satisfaction, and the added value the infrared cabin brings to their homes, making them more perfect.
- 3. Addressing Uncertainty: Given the high uncertainty avoidance, it is recommended to provide clear, detailed, and comprehensive information about the product and pricing. This includes addressing any concerns or uncertainties customers may have regarding EMF / ELF emission or cost of operation. Customer reviews, expert opinions, and the option to test the product or visit a showroom can help alleviate concerns and provide reassurance.
- 4. Emphasize Quality: The communication should position the products as high-quality and sustainable. Both advertisements and the website should give proper exposure to certificates, attestation badges, and general recognition of the brand within the health and wellness industry.
- Competitive Edge: Highlighting the unique selling points of Clearlight® Saunas and what sets them apart from competitors or traditional saunas is likely to appeal to the German audience.
- Tone of Voice (TOV): The recommended tone of voice is professional, straightforward, and trustworthy. Using clear and unambiguous language will ensure that the message is understood exactly as intended.

© 2023 Monsoon Agency Sp. z o.o. I All Rights Reserved

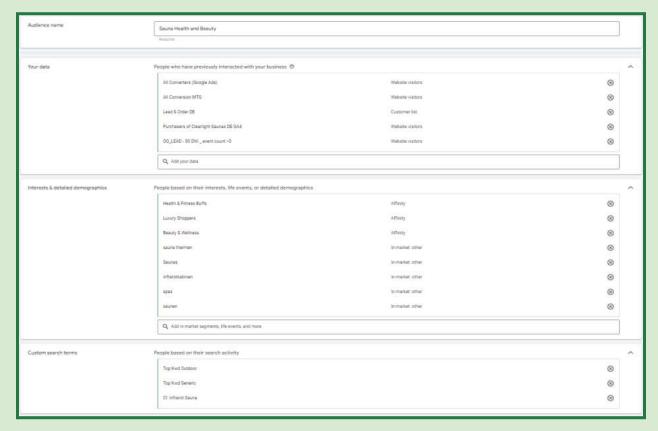
Picture 7

8. Google Ads: Targeting in the Beauty & Wellness asset group



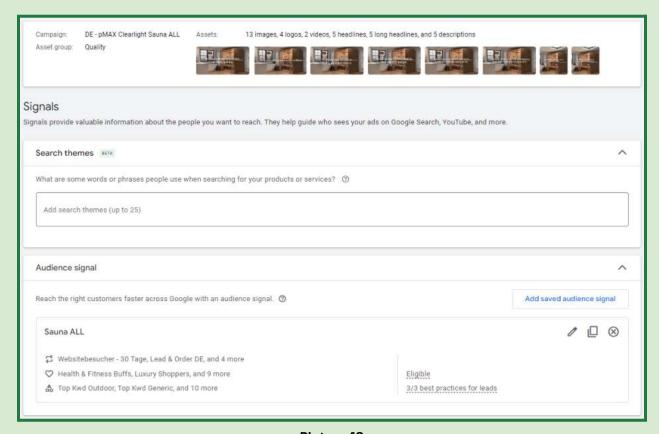
Picture 8

9. Google Ads: Details - Targeting in the Beauty & Wellness asset group



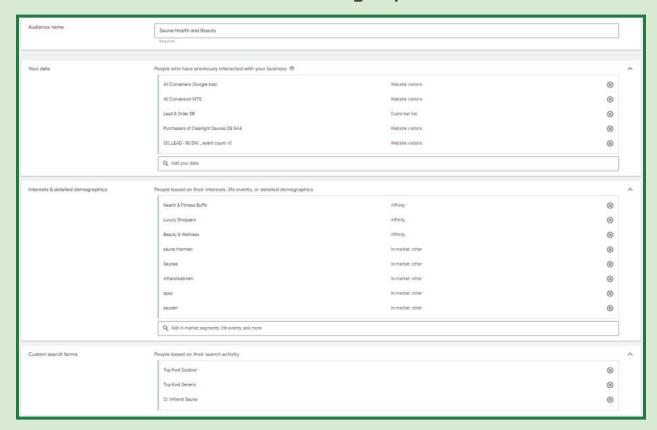
Picture 9

10. Google Ads: Targeting in the Performance Max Quality asset group



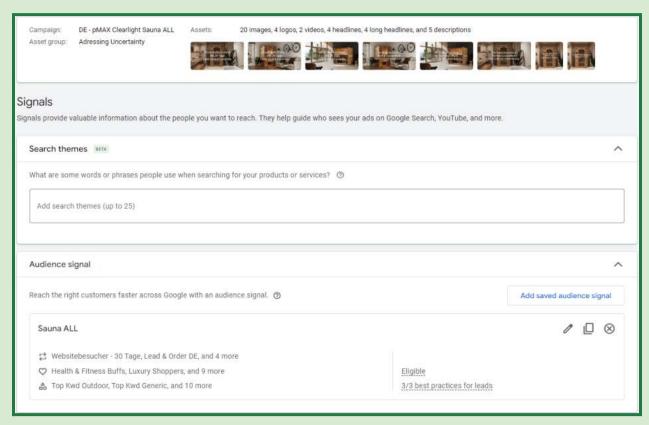
Picture 10

11. Google Ads: Details - Targeting in the Performance Max Quality asset group



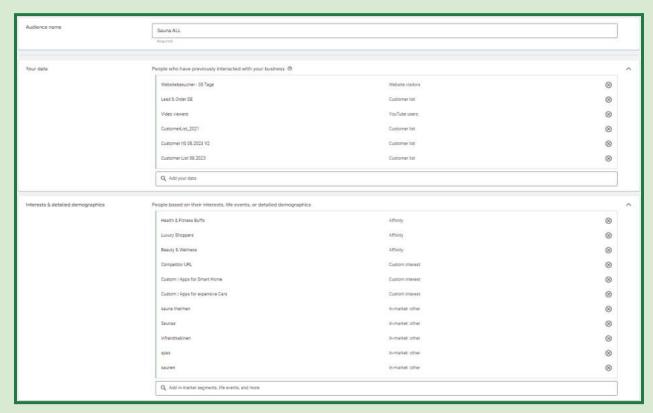
Picture 11

12. Google Ads: Targeting in the Performance Max Addressing Uncertainty asset group



Picture 12

13. Google Ads: Details 1 - Targeting in the Performance Max Addressing Uncertainty asset group



Picture 13

14. Google Ads: Details 2 - Targeting in the Performance Max Addressing Uncertainty asset group



Picture 14

15. Google Ads: Audiences lists used in campaigns 1

In-use	e e		
	Lookalike 5% - website visitors 90d	Lookalike segment	Open
	Websitebesucher - 540 Tage	Website visitors Rule-based	Open
	AdWords optimized list Combined audience based on available data sources	Custom combination segment Automatically created	Open
	Website Visitors 540d	Website visitors	Open
	Website Visitors 90d	Website visitors	Open
	All visitors (Google Ads) People who visited pages that contain your remarketing tags	Website visitors Rule-based Automatically created	Open
	Websitebesucher - 30 Tage	Website visitors Rule-based	Open
	Website Visitors 60d	Website visitors	Open
	Lead & Order DE	Customer list Customer contact information	Open
	All Conversion MTG	Website visitors	Open
	Website Visitors 30d	Website visitors	Open
	All converters People who converted on your site. Based on your conversion tracking tag.	Website visitors Rule-based Automatically created	Open
	All converters	Custom combination segment	Open
	Website Visitors 14d	Website visitors	Open

Picture 15

16. Google Ads: Audiences lists used in campaigns 2

Website Visitors 14d	Website visitors	Open
Website Visitors 7d	Website visitors	Open
Facebook campaigns 180days	Website visitors	Open
Facebook campaigns 90days	Website visitors	Open
OO_LEAD - 90 DNI _ event count >0	Website visitors	Open
00_Lead - 90 dni	Website visitors	Open
Facebook campaigns 60days	Website visitors	Open
Facebook campaigns 30days	Website visitors	Open
Facebook campaigns 14days	Website visitors	Open
Facebook campaigns 7days	Website visitors	Open

Picture 16

17. Google Ads: Created custom segments 1

Black Friday Cyber Monday	Custom segment Search terms	Eligible
CI - Competitor: Armstark	Custom segment Search terms	Eligible
CI - Competitor: Atropa	Custom segment Search terms	Eligible
CI - Competitor: Axotherm	Custom segment Search terms	Eligible
CI - Competitor: Butenas	Custom segment Search terms	Eligible
CI - Competitor; Home Deluxe	Custom segment Search terms	Eligible
CI - Competitor: Infrasun	Custom segment Search terms	Eligible
CI - Competitor: Klafs	Custom segment Search terms	Eligible
CI - Competitor: Medicab	Custom segment Search terms	Eligible
CI - Competitor: Optirelax	Custom segment Search terms	Eligible
CI - Competitor: Physiotherm	Custom segment Search terms	Eligible
Ct: Blohacking	Custom segment Search terms	Eligible
Ct: Crossfit	Custom segment Search terms	Eligible
Ct. Immunity	Custom segment Search terms	Eligible
Ct. Infrarot Sauna	Custom segment Search terms	Eligible
Cl: Maraton	Custom segment Search terms	Eligible
Cl: Red Light Therapy	Custom segment Search terms	Eligible

Picture 17

18. Google Ads: Created custom segments 2

CI: Triatlon/Ironman	Custom segment Search terms	Eligible
CI: Wim Hof	Custom segment Search terms	Eligible
Competitor Kwd	Custom segment Search terms	Eligible
Competitor URL	Custom segment Interests	Eligible
Custom Apps for expensive Cars	Custom segment Interests	Eligible
Custom Apps for Smart Home	Custom segment Interests	Eligible
In Market	Custom segment Interests	Eligible
Top Brand Kwd	Custom segment Search terms	Eligible
Top Keyword Portable	Custom segment Search terms	Eligible
Top Kwd Generic	Custom segment Search terms	Eligible
Top Kwd Outdoor	Custom segment Search terms	Eligible
Top Kwd Vollspektrum	Custom segment Search terms	Eligible

Picture 18

19. Google Ads: KW "infrarot" theme

•	Keyword		Status	Max. CPC	Final URL	Search impr. share	lings	Clicks	CTR	Conv. rate	→ Conversions	Cost / conv.
Filter	ed keywords ③					<10%	39,469	4,523	11.46%	4.63%	209.49	€50.30
•	[clearlight infrarotkabine]	ine Ex/Ph	Eligible	-	-	78.82%	923	307	33.26%	8.47%	26.01	€16.65
•	[clearlight infrarotkabine preis]	ine Price	Eligible	-	145	84.13%	866	330	38.11%	7.71%	25.44	€39.90
•	"infrarotkatinen"	ine Ex/fir	Eligible		20	12.28%	2,926	269	9,19%	6.48%	17.44	€28.91
•	infrarot wärmekabine	ine Ex/fir	Eligible		70	< 10%	2,102	226	10.85%	6.36%	14.90	€22.43
•	(clearlight infrarot)	nfrared Its	Eligible		-To	83.32%	553	148	26.76%	9.45%	13.99	€23.52
•	[clearlight infrarotkabine preise]	Seune	Eligible	1.0	17.5	78.57%	258	87	35.72%	9.20%	8.00	€38.09
•	[infrarotsauna]	na Es/ fir	Eligible		50	< 10%	1,895	143	7.55%	4.90%	7.00	€41.25
•	infrarotxauna kaufen	na Ex/ fir	Elgible	S.#.S	272	- 10%	933	69	7.40%	10.14%	7.00	€19.44
•	(clearlight infrarotkabinen)	ne Es/Ph	Eligible	1 - 1	27.0	81.37%	216	78	36.11%	6.84%	5.33	6 26.95
•	outdoor infrarotkabine	vne Ex/Br	Eligible	190	es:	19.56%	1,363	165	13.57%	2.88%	5.33	471.11
•	infrarofikabine außenbereich	ine Ex/fir	Eligible		ata a	14,90%	1,085	125	11,52%	4.13%	5,17	439.33
•	infrarofikabine für zu hause	ine Ex/fit	Eligible			e 10%	1,581	132	9.35%	2.77%	4.98	€44.94
•	[infrarotkabine clearlight]	ine Ex/Ph	Eligible	-	-5°	86.21%	311	60	19.29%	8.06%	4.83	£17.48
•	seuna infrarot 1 person	pro 1 Bi	Eligible		20	15.72%	1,140	84	7.37%	5.36%	4.50	€44.95
•	[clearlight infrarotkabine preise]	ma Ea/Ph	Eligible		-	77.53%	206	77	37.38%	5.19%	4.00	661.32

Picture 19

20. Google Ads: KW "rotlicht" theme

Keyword		Status	Max. CPC	Final URL	Search impt. share	→ Impe.	Clicks	CTR	Conv. rate	Conversions	Cost / conv.
"rotlichmherapie"	втару	Not eligible Campaign paused	×	-	+ 10%	2,913	483	16.58%	5.18%	25,00	€7.21
"rotlichttherapie anwendung"	втару	Not eligible Campaign paused	×	ų.	+ 10%	903	168	18 60%	6,55%	11.00	€5.55
"rotlichtthecapie wirkung"	erapy	Not eligible Campaign paused	a	~	< 10%	229	61	27.35%	7,64%	1,00	€20.94
"radich therapie gesicht"	erapy	Not eligible Campaign paused	×	-	< 10%	-111	16	14,41%	12.50%	2.00	€3.10
"rotlicht therapie"	erapy	Not eligible Campagn paused	-	-	< 10%	107	19	17.76%	10.53%	2.00	€4.25
"notlichtthecapie haut"	erapy	Not eligible Campaign paused	8	=	< 10%	105	18	17,14%	5.56%	1,00	€6.49
[rotlichtsauna 2 personen]	na 2 la/Br	Eligible	2	2	10.17%	59	9	15.25%	0.00%	0.00	€0.00
"rotlicht haarwachstum"	erapy	Not eligible Campaign paused		-	13.81%	25	3	12.00%	55.03%	1,65	€0.62
"rotlichmherapie depression"	егару	Not eligible Campaign paused	-	-	22.47%	.20	- 1	5.00%	100.00%	1.00	€0.29
"rotlichttherapie für die haut"	erapy	Not eligible Campaign paused		-	12.50%	2	0.	0.00%	0.00%	0.00	€0.00
"totlicht bei depressionen"	empy	Not eligible Campaign paused	-	-	33.33%	3.	- 1	100.00%	0.00%	0.00	€0.00

Picture 20

21. Meta Ads: Overview of Meta Targetings used (1)

Targetings

Custom Audience: Website Visitors	Custom Audience: Blog Article Viewers	Custom Audience: Leads	Lookalike Audience: Leads	
Geotargeting: Germany Demographics: Female + male Age: 30 - 65+ Detailed Targeting options: Website Visitors of the last 180 days	Geotargeting: Germany Demographics: Female + male Age: 30 - 65+ Detailed Targeting options: People who visited a blog article page in the last 180 days	Geotargeting: Germany Demographics: Female + male Age: 30 - 65+ Detailed Targeting options: People who are in the customer mailing list	Geotargeting: Germany Demographics: Female + male Age: 30 - 65+ Detailed Targeting options: S% Lookalike Audience of the customer mailing list	

© 2023 Monsoon Agency Sp. z o.o. | All Rights Reserved

Picture 21

21. Meta Ads: Overview of Meta Targetings used (2)

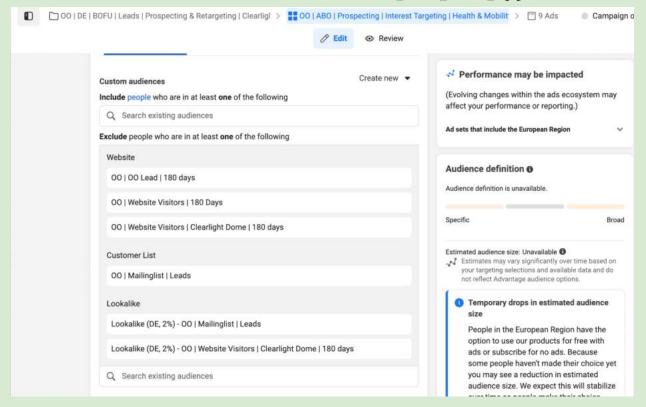
Targetings

Broad Targeting	Interest Targeting: Health & Wellness	Interest Targeting: Sports & Technology
Geotargeting: Germany Demographics: Female + male Age: 30 - 65+ Detailed Targeting options: none	Geotargeting: Germany Demographics: Female + male Age: 45 - 65+ Detailed Targeting options: Nutrition Health Health & wellness (personal care) Infrared sauna (health & medical) Sauna (personal care)	Geotargeting: Germany Demographics: Female + male Age: 45 - 65+ Detailed Targeting options: Sports Technology Health Food Gourmet Business Higher education

2023 Monsoon Agency Sp. z o.o. | All Rights Reserved.

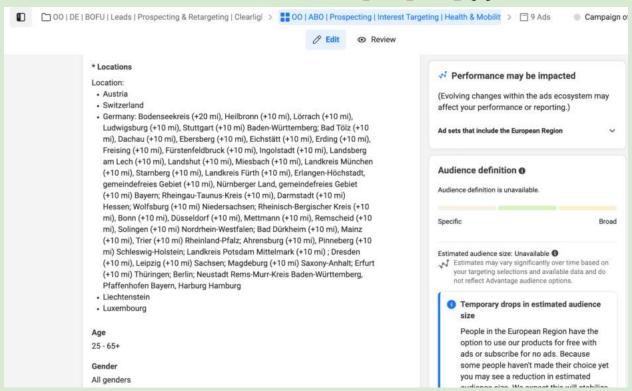
Picture 21

22. Meta Ads: Health & Mobility Targeting (1)



Picture 22

23. Meta Ads: Health & Mobility Targeting (2)



Picture 23