

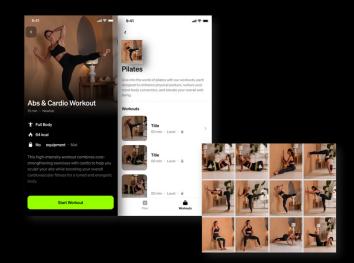
FITFLOW app is a fitness app with multiple workouts and fitness angles within (Walking, Wall Pilates, Chair Yoga, etc.)

PRODUCT OVERVIEW

We have been working on the re-design of the FitFlow app and improving the quality of the content (videos and instruction of different categories like: Walking, Wall Pilates, Chair Yoga etc.).



For the past months we have been busy with an in-house production, taking UGC content, creation of the landing pages and efficiently improving ads.



THE CHALLENGE

We created an amazing product but needed it to reach our target group. That's why we created dynamic creatives and landing pages. Creatives generated a lot of visitors but 80% of page visitors dropped of in the first few seconds.

POINT ZERO

- We improved the ads quality (Google Search)
- We optimised our website and landing pages
- We limited the number of high-volume keywords

Everything looked great on the media buying side but the customers were still dropping of the landing page.

RE-DESIGN 101

That's when we decided to look at the **small** details. At the beginning we analyzed fitness products landscape, checked competitors funnels, and designed a **3 questions** quiz.

GOOGLE DISPLAY

We saw low improvement even with new creatives and optimisation of the website. So, we decided to go out on a limb and design a 26 questionairre and test it out. We noticed that the biggest drop in funnel appeared after 20th question.

So, we decided to test a shortened quiz to 17 questions.

That's how we reduced the drop-out from 80% to 30% overnight.

3 MONTHS LATER

We had 1.2% CR increase thanks to:

- Payment page optimizations
- Campaign assets testing (at least 1 new ad with brand new extensions, callouts and copies every 2 weeks).

